

Healthwatch Kensington & Chelsea Priorities 2022 – 2023

Seldom-heard communities	<ul style="list-style-type: none"> • Following up with community groups and organisations that have received small grants from Healthwatch Central West London • Better understanding the needs and experiences of these groups • Developing a targeted engagement plan based on data and evidence of health inequality in the borough
Young people's mental health	<ul style="list-style-type: none"> • Following up on the recommendations made by Healthwatch Central West London to ensure that improvements have been made • Work with commissioners and providers to agree how Healthwatch Kensington & Chelsea can evaluate new initiatives and services
Translation services	<ul style="list-style-type: none"> • Investigating the experience that different community groups have of using translation services • Working with the commissioner of primary care translation services to better understand what is provided and where there may be unmet need

Working across the bi-borough

Some of our priorities will be shared with Healthwatch Westminster, and we will work together across the bi-borough to carry out work in these areas:

Mental health: Impact of changes to the Gordon Hospital

We are undertaking Enter & View visits to inpatient wards St Charles Hospital to understand whether the service offers culturally appropriate support, that there is parity of therapeutic activity across the wards, and the impact on carers visiting their cared for person. We will also be doing the visits with HW Brent who will be visiting Park Royal Hospital, with the same objectives. Visits will be in November 2022.

Learning Disability

Our host organisation The Advocacy Project wants to ensure we investigate the experiences of people with a learning disability using health and social care services. The Advocacy Project delivers a health equality service with people with learning disabilities in the bi-borough, and so we are working with them to understand which services they have heard are working well and where there are challenges.

All other work that we are approached to support will fall outside of the funding available from the Local Authority. We are confident we could add value to many areas of health and social care project work, supporting health and care stakeholders achieve their objectives. We welcome all such opportunities which will further improve health outcomes for people in the local area and in particular address existing health inequalities and avoid future inequalities.